

SW 20445A-09-0077  
W 02451A-09-0078  
W 01732A-09-0079

W 20446A-09-0080  
W 02450A-09-0081  
W 01212A-09-0082



0000101519

# ARIZONA CORPORATION COMMIS

## UTILITY COMPLAINT FORM

**Investigator:** Brad Morton

**Phone:** [REDACTED]

**Fax:** [REDACTED]

**Priority:** Respond Within Five Days

**Opinion**      **No.** 2009 - 80935

**Date:** 8/7/2009

**Complaint Description:**      08A Rate Case Items - Opposed  
N/A Not Applicable

**Complaint By:**      **First:** Mark W.      **Last:** Tynan

**Account Name:** Mark W. Tynan

**Home:** [REDACTED]

**Street:** [REDACTED]

**Work:**

**City:** Maricopa

**CBR:**

**State:** AZ      **Zip:** 85139

**is:**

**Utility Company:** Global Water-Santa Cruz Water Company

**Division:** Water

**Contact Name:** Patty Greco

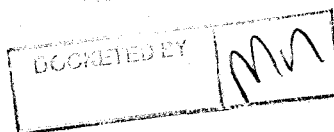
**Contact Phone:** (623) 518-4137

### **Nature of Complaint:**

August 2, 2009  
Arizona Corporation Commission  
Consumer Services/Utilities Division  
1200 W. Washington Street  
Phoenix, AZ 85007  
Re: Docket Numbers:  
SW-20445A-09-0077 W-20446A-09-0080  
W-0245 1A-09-0078 W-02450A-09-0081  
W-01732A-09-0079 W-01212A-09-0082

Arizona Corporation Commission  
DOCKETED

AUG 10 2009



AZ CORP COMMISSION  
DOCKET CONTROL

2009 AUG 10 A 9:47

RECEIVED

Dear Commission Members:

I am writing to urge you to deny Global Water's petition to dramatically raise its rates.

According to Global Water's petition, the base fee for simply receiving water would jump 30% (not including water usage, which would also go up), and sewer fees would skyrocket by a staggering 115%! The result is the average family's combined water-and-sewer bill would amount to over \$123 monthly! This is compared to approximately \$80 currently.

Neighboring communities have vastly lower costs. Proposed increases in Chandler, for example, would amount to only \$ 12-20 for water and \$20 for sewer, coming to \$40— less than half what Global Water customers are currently paying, even without proposed increases.

Having been hit harder than most communities by the housing collapse, Maricopa truly may not be able to endure such draconian price increases. Raving TRIPLE the utility expenses of our neighbors, who would buy or rent a home in Maricopa? I believe any further insult to real estate values in our city could render us a ghost town from which there is little chance of recovery.

# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

---

Global Water is seeking to make a 10% return on their investments in Maricopa. In this economy, NO ONE can expect to make a 10% return on theft investment. Furthermore, Global Water wishes to make this profit on the backs of homeowners who have lost 50 to 70% of the value of their homes. I understand their desire to see a return on theft large infrastructure investment, but if their rate increases cause further decline in the housing market in our city, there will be NO way for Global Water to recoup theft funds, as there will be too few people left to pay their bills.

I urge you in the strongest possible terms to deny Global Water's request to raise theft already-high rates by one penny more.

Thank you for your consideration.

Sincerely,

Mark W. Tynan  
\*End of Complaint\*

### Utilities' Response:

### Investigator's Comments and Disposition:

Called customer to acknowledge receipt of opinion.

\*End of Comments\*

Date Completed: 8/7/2009

Opinion No. 2009 - 80935

---